

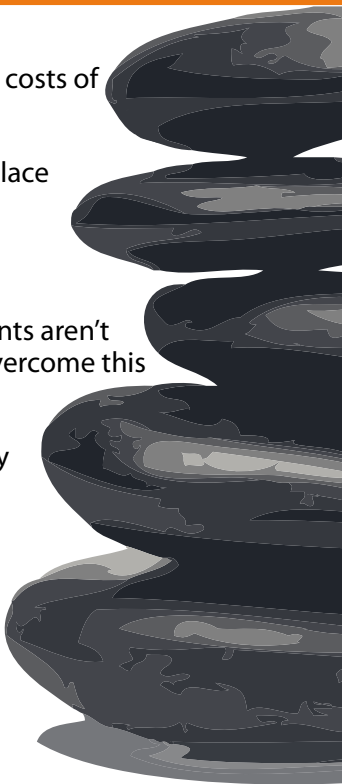


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Best Practices in Incident Investigation

- ▲ Understand the human costs of a workplace accident
- ▲ Understand why workplace incidents need to be reported, recorded and investigated
- ▲ Understand why incidents aren't reported and how to overcome this
- ▲ Gain a clearer understanding of injury causation models
- ▲ Learn the five stages of managing incidents
- ▲ Gain new tools to allow you to carry out effective investigations



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Specialists in health & safety, quality, manufacturing and training systems

Best Practices in Incident Investigation

Duration **1 day**

Outline:

Introduction to Managing Incidents

- ▲ Overview of legislation relating to incident management
- ▲ Reasons for managing incidents
- ▲ Reasons why incidents may not be reported and how to overcome this

How Injuries are Caused

- ▲ The causes of injury
- ▲ Overview of the different injury causation models in use ranging from the Domino Theory to the ACC Worksafe Injury Model
- ▲ Explanation of the ACC Worksafe Injury Model and James Reason's "Swiss Cheese" Model of Injury Causation

Five Step Incident Management Process

- ▲ Understand steps to managing incidents from response, preparation, investigation, actions and feedback
- ▲ Conducting effective investigations

Injury Management and Rehabilitation

- ▲ The rehabilitation process
- ▲ Responsibilities for rehabilitation

Who should attend?

All managers, supervisors, team leaders, health and safety committee members or anyone who an interest in health and safety

